



Signature Garage Doors

Warranty

We take much pride in offering our exclusive warranty.

Signature Garage Doors warrants it's in house manufactured (timber & other material) garage doors to be free from material, manufacturing and structural defects for a period of 4 years from the date of purchase. Natural variations in the colour, texture and grain pattern of timber and plywood will not be accepted as defects and are not covered by warranty. Fading, darkening or colour change in aluminium surfaces and componentry, including powder coated finishes, caused by normal weather conditions will not be accepted as defects and are not covered by warranty.

This warranty does not cover any site related costs incurred throughout the warranty process.

This warranty does not extend to the installation of the door or any additional products or their installation.

All hardware components supplied come with a 1 year warranty. This warranty excludes normal wear and tear or progressive deterioration due to exposure to the environmental elements such as water damage and salt type corrosion.

This warranty does not cover any minor defects unable to be seen by the eye from 3 metres away.

All doors are manufactured with the focus on the face side. The back of the door is covered by the structural warranty.

Any storage of goods must be in a dry clean area and doors are to be stored in a flat elevated location (off the ground) until required.

Please note that timber is a natural product and as such some movement can be expected in varying climatic conditions.

This warranty is only effective where doors have been installed correctly and in accordance with installation instructions supplied.

All claims must be made within 7 days of any defect occurring and the goods must have been used in a normal domestic or commercial manner and have not been subject to misuse, negligence or modification.

This warranty is voided if the goods are subsequently repaired or modified by an unauthorised or unqualified person.

This warranty only applies when doors have been regularly serviced and maintained every 12 months by a professional.

All warranty claims must be lodged via email with photos attached relating to the claim so that they can be processed in a swift timeline. At this stage Signature Garage Doors will work closely alongside the reseller to work through the process and resolve the issue at hand.