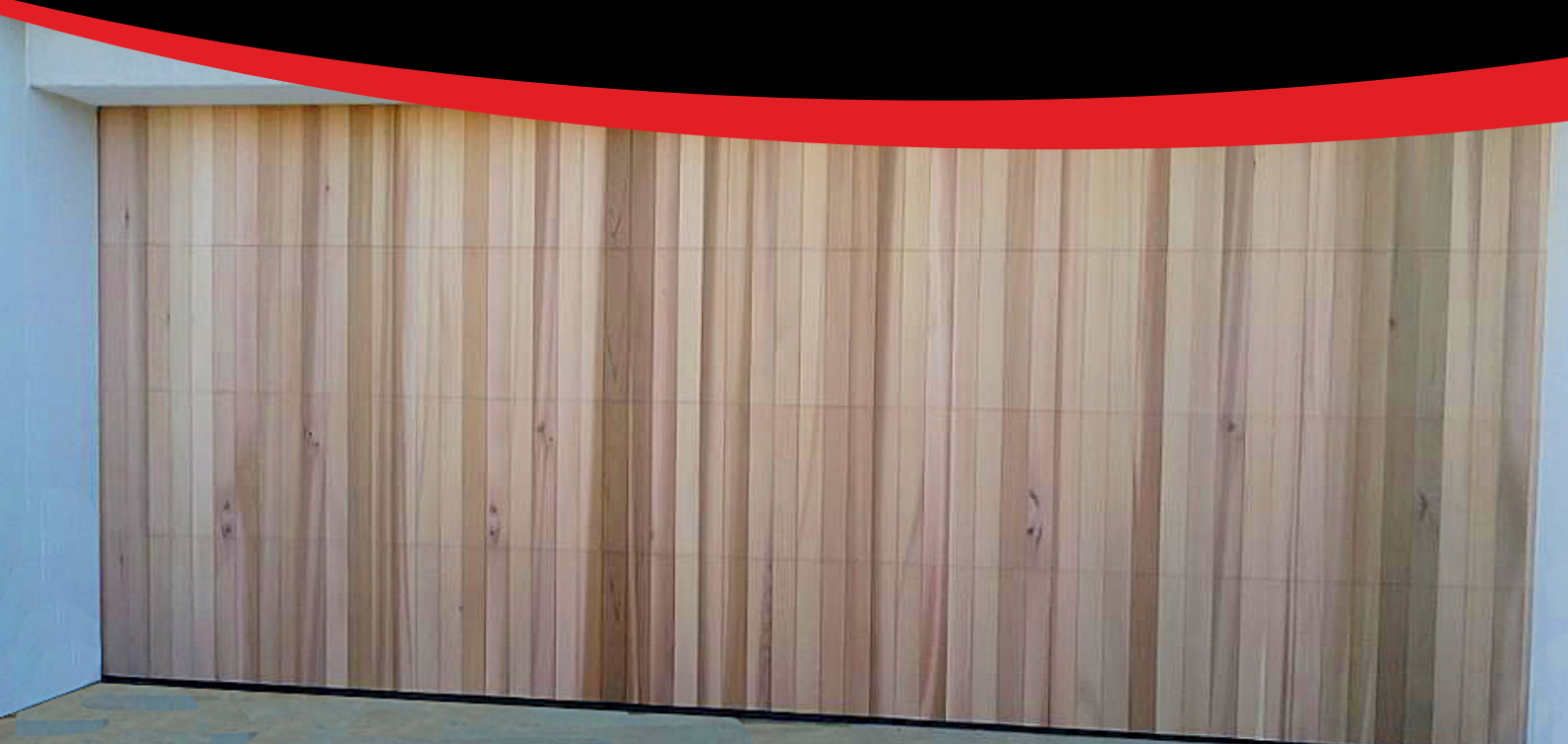


OPENING THE DOOR TO QUALITY

A garage door company checklist



In today's crowded garage door market, it may seem difficult to choose the best company to create and install one of the most important components of your home design plan; the garage door that will protect your vehicles and serve as an important portal for your home.

To aid you in the selection of the ideal garage door or garage door service to meet your needs, PT Doors gives you a step by step check list that will guide your quest to find the right garage door company as well as explaining how our company satisfies each of these qualities and requirements.

01

Certified

PT Doors is a long-established garage door company that works in strict compliance with national laws and industry accreditations. PT Doors is an Accredited Contractor with Trades Monitor, a Strata Services Specialist Company, a partner and affiliate of the Australia Garage Door Association, and is proudly affiliated with the International Door Association, BNI (Business Networking Group), and NBC. PT Doors is a NSW Business Chamber Awards winner.

02

Check reviews

Literally hundreds of positive customer testimonials are listed on the pages of the PT Doors site and social media pages with more coming in daily. In addition, PT Doors maintains one of the highest Google ratings for garage door companies in NSW.

03

Website

PT Doors features a streamlined and informationally rich website that features a full catalogue of doors, openers, accessories, services and an online store. The website also has an educational blog to help you decide on which garage door is right for you. Plus an extensive garage door gallery.

04

Contractors vs. full time employees

All PT Doors installers are full-time employees; this is an important distinction, as in some cases contractors paid for the 'gig' only might consider it their aim is to get the job done quickly and move onto the next. They don't get paid to take their time, to explain how the product works, etc. PT Doors trains its staff from scratch, paying them a wage and added benefits to ensure that they can spend that little bit of extra time and care to get the job done right the first time making sure that the customer understands how to use the door, the purpose of the battery backup, what to do in the event of a black out, etc. In short, our employees are educated and compensated to exhibit good practices and procedures at all times, to conduct good service procedures, sound professional habits and safety checks. Don't cut corners. Only use the best of the best.

05

Cheap is expensive

As a member of the AGDA, PT Doors is committed to providing customers with high quality products, custom made to be the most functional and stylish on the market, and superior customer service. This is demonstrated through a code of conduct that emphasises Customer Satisfaction, Truth in Selling, Responsible Conduct, Truth in Advertising, Product Installation, Safety Compliance, Contracts, and other professional procedures. We never sacrifice quality and responsibility in the name of providing bargain rates. Cheap garage doors, with all of their repair costs and long-range replacement fees, cost more in the long run.

06

Warranty

PT Doors offers an on-site warranty on most of our garage door products. PT Doors will provide full warranty details at the initial site inspection session, while discussing your individual requirements and informing you in regards to the warranty length, what is covered and planned servicing intervals.

07

Showroom

PT Doors presents a display centre that displays samples of garage doors, motors, controllers, colours and finishes. Our expert team is on hand at the showroom to discuss the specifics of your fit-out, provide an estimate on a garage door or related service, or arrange a site inspection with full quotation included. The showroom is open Monday through Friday, 9 a.m.- 5 p.m. Visit our display centre showroom at 3/ 814 Old Illawarra Road, Menai, or call 02 9785 3219.

08

Where products are made?

PT Doors is an Australian company in every sense of the word up to and including its products. Wherever possible, we try to limit the use of internationally made building materials. Steel for our doors is Australian made with Colorbond/BlueScope steel. Our Grifco commercial motors are made in Gosford, tilt doors are made in Sydney, Colorbond roller and sectional doors are made here in Sydney, and custom-made sectional doors are made from timber here in Australia.

09

After sales service

Beyond installing garage doors & openers, PT Doors also provides maintenance throughout the lifetime of the product, and considers every sale the start of a long relationship with every customer.

10

Insurance

PT Doors holds all relevant and required insurances relating to the industry, as well as full Workers and Business Certificates of Currency.